



Scoring Control Volunteer Training

Introduction

- Thank you for being part of the LPGA scoring system powered by R2 Innovative Technologies
- As the official scoring provider of the LPGA Tour, R2 will work closely with tournament volunteers to provide accurate real time scoring, enhancing the experience for spectators on site and fans at home.



How it all works – Walking Scorers

- Walking scorers record each shot as it happens into a handheld computer device.

Wireless Handheld



Radio and Headset



How it all works – Scoring Control

- Scoring control is continually monitoring the information in the scoring system, looking for potential scoring-related issues.










LEADERBOARDS

Group Scorecards

Round 4

SEARCH PLAYERS...

TRANQUIL GOLF COURSE - PAR: 4 4 3 4 3 4 5 4 3 5 4 4 5 3 4 4 5 3 71

GRP	POS	CNTRY	PLAYER NAME	START	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	TOTAL	THRU	RND4
5	T11		GEORGIA HALL	-5	4	4	3	3	3	4	4	4	3	4	4	3	4	3	4	4	5	3	-11	F	-5
7	T15		MEL REID	-6	4	3	3	4	4	5	5	3	4	4	4	4	3	4	3	5	4		-7	F	-1
9	T7		LEXI THOMPSON	-8	4	4	3	4	3	4	5	3	3	4	4	4	4	2	5	2	4	3	-14	F	-6
11	T11		GABY LOPEZ	-9	4	4	3	5	2	4	5	4	3	4	4	4	5	3	4	3	4	4	-11	F	-2
13	10		SOPHIA POPOV	-9	3	4	3	4	3	4	5	4	3	5	4	4	4	2	4	4	4	4	-12	F	-3
15	T7		BRITTANY LINCICOME	-9	3	4	3	3	3	4	5	5	3	5	4	4	4	3	3	3	4	3	-14	F	-5
17	T11		CELINE BOUTIER	-9	4	4	2	4	4	5	4	4	2	5	4	4	5	3	4	4	4	3	-11	F	-2
19	T5		ANGELA STANFORD	-10	3	4	2	4	3	3	5	4	3	4	5	4	4	3	4	3	4	3	-16	F	-6
21	T5		CHEYENNE KNIGHT	-11	4	3	3	4	3	4	5	3	2	5	4	3	4	3	4	4	5	3	-16	F	-5
23	9		BROOKE M. HENDERSON	-12	4	4	3	3	4	4	6	5	3	4	3	4	5	4	4	3	4	3	-13	F	-1
25	4		IN GEE CHUN	-13	4	4	3	4	3	4	4	4	3	5	4	4	5	3	3	3	4	3	-17	F	-4



Scoring Control - Responsibilities

- Provide radio-checks with walking scorers.
- Monitor all scores entered into the scoring system.
- Manually record all scores on R2 supplied backup sheets.
- Report any scoring or radio issues to R2.
- Pass on ruling requests to LPGGA Rules.
- Pass on first aid requests to first aid.
- Pass on additional operational requests to the appropriate personnel.



Checking In – Scoring Control

- The first shift of volunteers needs to arrive at scoring control 30 minutes before the first tee-time.
- Your initial responsibility will be to perform radio checks with walking scorers who are receiving their equipment approximately 30 minutes before their assigned tee time.



Walking Scorer Radio Check

- Walking scorers will start checking in with scoring control approx. 30 minutes before their tee-time.
- Scoring control needs to monitor the radio in order to hear the walking scorers radio check.
- Confirm group number with walking scorer.
- Record confirmation with a check mark next to the group number.

2018 LPGA Volvik Championship
SCORING SHEET - ROUND 1 - Travis Pointe Country Club

Grp	Player	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12
1	Jing Yan												
✓	Paula Reto												
	Madeleine Sheils												
3	Jessy Tang												
✓	Martina Ederberg												
	Leticia Ras-Anderica												
5	Cydney Clanton												
✓	Jackie Stoelting												
	Becky Morgan												
7	Allison Walshe												
	Mariah Stackhouse												
	Annie Park												
9	Angela Stanford												
	Avako Uehara												



Scoring backup Sheet

- Each Walking Scorer has been given a stats scoring sheet. If a walking scorer experiences issues with the handheld, they should always be able to refer to their stat sheet for information until the handheld issue is resolved.

ABBREVIATIONS: Tee Green Penally F-fairway FR-fringe M-hazard FB-fairway bunker GR-green side rough PR-provisional RR-right rough GB-green side bunker LR-left rough CR-other

Group # _____ Radio Channel _____ START PAR RELATIVE P1 _____ P2 _____ P3 _____

HOLE	PLAYERS	1	2	3	4	5	6	7	8	9	Score	Par	Rel	Drive Dist
1	P1													
	P2													
	P3													
2	P1													
	P2													
	P3													
3	P1													
	P2													
	P3													
4	P1													
	P2													
	P3													
5	P1													
	P2													
	P3													
6	P1													
	P2													
	P3													
7	P1													
	P2													
	P3													
8	P1													
	P2													
	P3													
9	P1													
	P2													
	P3													

PLAYERS	1	2	3	4	5	6	7	8	9

CADDIE

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Group # _____ Radio Channel _____ START PAR RELATIVE P1 _____ P2 _____ P3 _____

HOLE	PLAYERS	1	2	3	4	5	6	7	8	9	Score	Par	Rel	Drive Dist
10	P1													
	P2													
	P3													
11	P1													
	P2													
	P3													
12	P1													
	P2													
	P3													
13	P1													
	P2													
	P3													
14	P1													
	P2													
	P3													
15	P1													
	P2													
	P3													
16	P1													
	P2													
	P3													
17	P1													
	P2													
	P3													
18	P1													
	P2													
	P3													

PLAYERS	10	11	12	13	14	15	16	17	18

CADDIE



Record Scores

- Write the scores on the scoring sheets as the scores are being entered into the scoring system.

SCORING SHEET - ROUND 1 - Travis Pointe Country Club

Grp	Player	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	#13	#14
1	Jing Yan	3	4	5	4	6	4	3	5	4	4	4	5		
✓	Paula Reto	3	4	5	4	6	4	3	5	4	4	4	5		
	Madeleine Sheils	4	4	4	4	4	4	3	5	4	4	4	4		
3	Jessy Tang	3	4	5	4	6	4	3	5	4	4	4			
✓	Martina Edberg	4	4	4	4	4	4	3	5	4	4	4			
	Leticia Ras-Anderica	3	4	5	4	6	4	3	5	4	4	4			
5	Cydney Clanton	4	4	4	4	4	4	3	5	4	4				
✓	Jackie Stoelting	4	4	4	4	4	4	3	5	4	4				
	Becky Morgan	3	4	5	4	6	4	3	5	4	4				
7	Alison Walshe	3	4	5	4	6	4	3	5	4	4				
✓	Mariah Stackhouse	3	4	5	4	6	4	3	5	4	4				
	Annie Park	3	4	5	4	6	4	3	5	4	4				



What are you watching for?

You are looking for any missing scores or irregular scoring activities.

Confirm any unusual scores with the walking scorers

- Ace
- Double Eagles
- Eagles
- Unusually large scores

If you notice that a group is behind, contact the walking scorer for scores. If no response, contact R2.

SCORING SHEET - ROUND 1 - Travis Pointe Country Club

Grp	Player	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	#11	#12	#13	#14	#15	#16	#17	#18
1	Jing Yan	3	4	5	4	6	4	3	5	4	4	4	5						
✓	Paula Reto	3	4	5	4	6	4	3	5	4	4	4	5						
	Madeleine Sheils	4	4	4	4	4	4	3	5	4	4	4	4						
3	Jessy Tang	3	4	5	4	6	4	3	5	4	4	4							
✓	Martina Edberg	4	4	4	4	4	4	3	5	4	4	4							
	Leticia Ras-Anderica	3	4	5	4	6	4	3	5	4	4	4							
5	Cyndney Clanton	4	4	4	4	4	4	3	5	4	4								
✓	Jackie Stoelting	4	4	4	4	4	4	3	5	4	4								
	Becky Morgan	3	4	5	4	6	4	3	5	4	4								
7	Alison Walshe	3	4	5	4	6	4	3	5	4	4								
✓	Mariah Stackhouse	3	4	5	4	6	4	3	5	4	4								
	Annie Park	3	4	5	4	6	4	3	5	4	4								
9	Angela Stanford	3	4	5	4	6	4	3	5	4									
✓	Ayako Uehara	3	4	5	4	6	4	3	5	4									
	Amy Olson	4	6	4	3	5	4	4	4	5									
11	Carlota Ciganda	4	6	4	3	5	4	4	4										
✓	Jodi Ewart Shadoff	4	6	4	3	5	4	4	4										
	Wei-Ling Hsu	5	4	6	4	3	5	4	4										
13	Bronte Law	3	4	5	4	6													
✓	Hee Young Park	3	4	5	4	5													
	Stacy Lewis	5	4																
15	Pornanong Phattanasri	3	4	5	4	6	4	3											
✓	Chen Yanyan	4	5	4	6	4	3												
17	Gemma Dryburgh	3	4	5	4														
✓	Simin Feng	4	6	4	3														
	Dottie Ardina	3	4	5	4														
19	Brittany Benvenuto	4	5	4															
✓	Amelia Lewis	4	4	4															
	Beatriz Recari	4	4	4															



Rulings

- Walking scorers will occasionally request a ruling. Make sure you get the hole number and the location on the hole, such as green, etc...
- Using the LPGA radio, inform Rules that a ruling is needed on Hole # at the requested location.
- Keep conversation to a minimum on the Rules radio. When calling for a ruling, get right to the point.
- “We need a ruling at Hole #9 in the right fairway.”
- Listen to make sure they heard you. Repeat only if necessary.



Additional Calls

- You will also receive medical requests and other miscellaneous requests.
- Contact the appropriate committee or staff member on the Operations radio.
- If you have additional questions or issues, reach out to the R2 Staff on the R2 radio.



Common Walking Scorer Handheld Issues

Complaint: “The buttons are not working”

Possible Cause: If you have more than one finger on the display, the buttons will not work.

Resolution: Confirm that additional fingers are not on the screen.

Possible Cause: The volunteer is holding the button down too long. They just need to tap the button.

Resolution: Try telling them to just tap the buttons. If this does not resolve the issue, please have them restart the device. Have them hold the upper right-hand button until the power menu comes up. Have them select Restart.



Power Button (on side)



Common Walking Scorer Radio Issues

It is difficult to solve radio issues, since more than likely, you won't be able to communicate with a walking scorer.

Here are the common issues when having trouble hearing or talking to scoring control:

- Walking scorer has unknowingly switched channels. This will occur when a walking scorer tries to adjust the volume, but changes the channel instead.

Each channel (1-16) actually has two modes, a Talk Around (TA) mode and a Repeater (REP) mode. Walking scorers **MUST** be on the same channel and mode as scoring control. For example, if scoring control is on channel TA 5, walking scorers **MUST** also be on TA 5, which is different than REP 5.

- Headset is not plugged in all the way. Try to reseal the headset. It is a snug fit, and must be pushed in with force.
- Microphone is too far from the mouth.
- Volume set too low.



IMPORTANT: Radios almost never fail due to dead batteries.



FYI: Drive Distance Info

- On two holes, the Rules Committee has set yardage marks for driving distance measuring, on which Walking Scorers will enter a drive distance.
- If there is no marshal available to provide a drive distance, the walking scorer must measure and enter the drive distance for each player. The yardage markings are painted on each side of the fairway. Distance is measured even if the ball is not in the fairway.

IF a Walking Scorer has a question about recording a drive distance... Please Tell Them:

Walking Scorers are required to enter a driving distance. A distance must ALWAYS be recorded, wherever the ball lands. The drive does NOT need to be in the fairway. If it is difficult to get a distance, walking scorers are asked to provide a best guess estimate.



Shift Change

Please make sure all new people during shift changes are aware of the scoring procedures.

Share your knowledge!





Thank You!